

Intelligent operations for modern collaboration environments



Collaboration spaces and technology generate vast amounts of operational data, but turning that information into meaningful action presents challenges. VIP Ops brings together monitoring, analytics, automation, and operational intelligence in a single platform. This enables you to gain full visibility, minimize disruption, and maintain consistent performance across your global technology estate.

By combining AI-driven analytics, real-time telemetry, automated remediation, and enterprise

workflow integration, VIP Ops helps your teams to identify issues earlier, respond faster, and reduce the effort required to manage complex environments. The result is more uptime, improved operational control, and a better experience for users.

From collaboration platforms and meeting rooms to devices, AV systems, and workplace technologies, VIP Ops provides the intelligence and automation needed to keep your environments performing at their best.

The Service



Predictive and proactive monitoring



Impact scoring and alert prioritization



AI-driven anomaly detection



Root cause insight and operational context



Intelligent event correlation



Cloud and hybrid deployment models



Automated remediation and self-healing



Enterprise workflow integration



Unified dashboards and real-time visibility



Multi-vendor platform visibility



Benefits



Detect issues before they become user-impacting incidents



Automate routine remediation for reduced manual effort



Minimize alert fatigue through intelligent event correlation



Gain a single operational view across complex estates



Enhance uptime across rooms, devices, and platforms



Strengthen governance through centralized visibility and reporting



Accelerate troubleshooting with richer operational context



Make better decisions with real-time performance insights

Why Kinly VIP Ops?

Built for Complex Environments

Providing a unified operational view across collaboration platforms, AV technologies, devices, and workplace systems, helping teams manage complexity with confidence.

Powered by Operational Intelligence

Transforming telemetry and monitoring data into actionable insight through AI-driven detection, event correlation, and intelligent prioritization.

Designed to Reduce Alert Noise

Filtering, correlating, and ordering events so teams can focus on the issues that matter most with more effective responses.

Connected to Enterprise Workflows

Integrating with platforms including ServiceNow and Microsoft 365 to streamline ticketing, workflows, and operational processes.

Scalable by Design

Supporting cloud and hybrid deployment models, enabling consistent visibility across everything from individual sites to global estates.

Focused on Long-term Performance

Combining monitoring, automation, and operational insight to improve reliability, reduce risk, and drive continual optimization over time.

