

Keeping every room ready, every meeting productive, and every user experience consistent

Meeting spaces are critical to workplace performance, but maintaining room readiness, service consistency, and operational control across a global estate can be complex. RMS is specifically designed to provide the support, monitoring, and operational management you need to ensure your collaboration environments perform at their best.

We combine responsive support, VIP Ops monitoring, governance, and continual improvement within a single managed service. By bringing these

capabilities together, we minimize disruption, improve operational visibility, and maintain a consistent room experience across every location.

Designed for long-term serviceability and operational readiness, RMS provides real-time insight into room health and performance status. Through proactive management, governance, and data-driven optimization, we enable you to maximize reliability, simplify operations, and enhance value across your collaboration environments.

The Service



Responsive support



Service reporting and governance



VIP Ops monitoring and event management



Service delivery management



Incident and problem management



Lifecycle management



Asset and configuration management



Continual improvement



Benefits



Maximize room availability through proactive monitoring and rapid issue resolution



Enhance performance through preventative maintenance and lifecycle management



Drive consistent experiences across rooms, sites, and regions



Gain visibility into room health, performance, and operational trends



Reduce operational risk through governance, oversight, and accountability



Simplify room operations with a structured managed service model



Increase operational efficiency with accurate asset and configuration data



Ensure better planning through actionable reporting and insights

Why Kinly Room Managed Services?

Designed for Long-term Performance

By building around supportability, serviceability, and lifecycle management, we future-proof your performance.

Governed by Design

Global standards, structured governance, and defined operational controls ensure consistency at scale.

Built to Continually Improve

Reporting, reviews, and operational insight drive ongoing optimizations across your room estate.

Operationally Ready

Integrated support, monitoring, preventative maintenance, and service management keep your rooms meeting-ready.

End-to-end Lifecycle Ownership

From incident response and monitoring to governance and continual improvement, we take full operational ownership of your room estate.

Consistent Experiences at Scale

Standardized processes, centralized oversight, and local delivery ensure a consistent experience across every location.

