



Working together.
Everywhere

Kinly Global Services

One centrally-managed team unified by a commitment to optimising standardisation, consistency and performance across global managed AV and UC services for enterprise organisations.

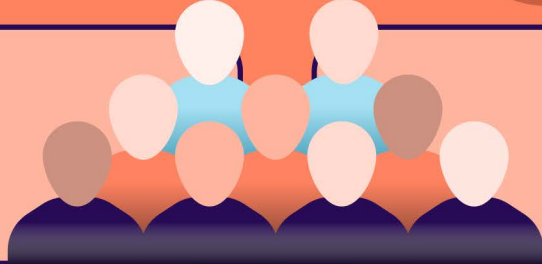
Why Kinly Global Services?

Kinly's Global Services division (GS) has been developed to address the specific challenges faced by enterprise clients operating multinational technology estates. Evolving in line with growing industry demand, this portfolio of services is designed to reduce operational burdens, improve performance and allow your organisation to free up the time to focus on core deliverables.

400 projects
delivered in the last year



Specialised teams located
in 7 operational centres



Over 300 managed
on-site professionals



Trusted partner to global
enterprise clients



Centralised regional
service teams



Services delivered in
757 cities worldwide



Dedicated AV and
UC specialists

What's included?

Enterprise Consultancy



- ✓ Get total support from service design and specification to delivery and lifecycle management
- ✓ Remove the burden of managing complicated supply chains and maximise consistency
- ✓ Receive expert guidance to keep your programme of work on schedule and in budget

- ✓ Achieve the highest level of standardisation possible across your global AV estate
- ✓ Assess, refine and improve your standards to create an impactful strategy for the future
- ✓ Secure an economy of scale to reduce cost as your business and estate grows

Technical Standards Management



Programme Management



- ✓ Access dedicated programme managers who know your teams and projects inside out
- ✓ Benefit from global knowledge with regional expertise to ensure programme success
- ✓ View the Kinly GS portal for project data, estate inventory and technical documentation

- ✓ Get 24-hour follow-the-sun support throughout the working week, all year round
- ✓ Gain access to our Subject Matter Experts and Client Service Coordinators
- ✓ Maximise uptime with an 81 per cent remote fix rate and 15-minute response time SLA

Global Support and Maintenance



Client Service Managers (CSMs)



- ✓ Your central point of contact throughout your programme's lifecycle
- ✓ Management of on-site teams and effective relationship building with your key stakeholders
- ✓ Ensure effective resolutions to escalations and implementation of long term solutions

- ✓ Deliver best-in-class events with on-site editors, technicians, event managers and animators
- ✓ Deploy our on-site specialists anywhere you need them, wherever you are in the world
- ✓ Safeguard your mission-critical events and focus on your content, agenda and attendees

Managed On-site Services



Get started

If you are ready to streamline your supply chain, save costs and secure standardisation across your global enterprise services, contact your Kinly Account Manager today.