



# Service Overview

## Kinly Touch Control

### Touch Control was developed with one main purpose; ease of use for end users and technology managers

Touch Control is an integration software used to control a variety of AV solutions and end-user workflows and is deployed on site via a Crestron touch panel and controller

To ensure a consistent user experience, your organization can have the same user interface in all meeting rooms, regardless of deployment scenario or system configuration. The solution also provides a platform for end-user support, proactive monitoring & case management with Kinly managed services & analytics and reporting via Smart Monitoring. This provides customers the opportunity to have a completely managed technology environment that guarantees a consistent user and service experience.

#### Enable People

The average video meeting takes 12 minutes to start. Remove stress and time associated with call initiation via one touch to join.

#### Consistent User Interface

Supporting a wide range of meeting rooms and collaboration spaces with one common user interface for consistency of experience.

#### Easy to deploy

Easy to deploy, and straightforward to get up and running. Configuration can be done on the panel or remotely without custom coding.

#### Integrated Support

Pressing the help button on the panel will connect the room via video link directly to Kinly support teams to assist with any issues as they were in the room.

#### Full Cisco Integration

Integration with all Cisco endpoint generations, giving a consistent user experience and enhanced capabilities and reduced infrastructure complexity.

#### Customised Branding

Add a company logo, colour and background to ensure the company brand and identity is present in every meeting room.

#### Building Automation

Seamlessly and reliably integrate with room lighting, shading and motion sensors to enhance the meeting experience.

#### Technology lifecycle

Add, remove or replace endpoints, screens, projectors etc. Push configuration changes and software updates to the room.

# Kinly Touch Control: Key Features Summary

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Features	Description
Video conferencing	<ul style="list-style-type: none"><li>• Establish calls from favourites, phonebook or address</li><li>• Join meeting with one touch</li><li>• Share your sources</li><li>• Control your camera</li></ul>
Virtual meeting rooms	<ul style="list-style-type: none"><li>• Dialog for entering pin and selecting role (host/guest)</li><li>• Lock and unlock the room</li><li>• Automatic login for specific rooms</li></ul>
Presentation	<ul style="list-style-type: none"><li>• Source selection for each display in the room</li></ul>
Help page	<ul style="list-style-type: none"><li>• Go through User guide</li><li>• Find support information on panel user guide</li><li>• Call Kinly support center</li></ul>
Recording	<ul style="list-style-type: none"><li>• Record your presentation and camera</li><li>• Tag it with subject code etc.</li></ul>
Room control	<ul style="list-style-type: none"><li>• Adjust lights</li><li>• Control blinds</li><li>• Trig electric screens</li></ul>

# Kinly Touch Control: Key Specifications

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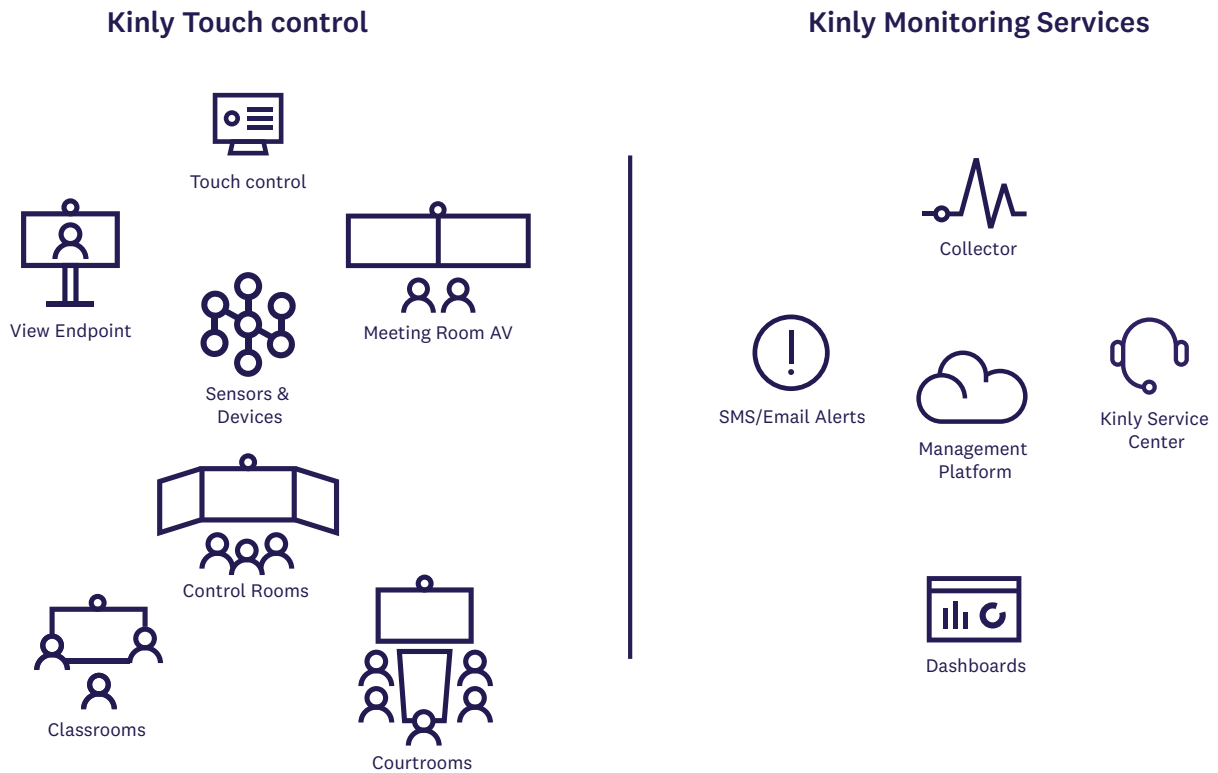
Specification Summary	Description
Deployment	<ul style="list-style-type: none"><li>• Crestron RMC3 processor</li><li>• Crestron TSW panels: 5, 7 and 10 inch 50, 52 and 60 series</li></ul>

# Kinly Touch Control: Key Supported Devices

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Supported Devices	Description
Touch panels	<ul style="list-style-type: none"><li>• Creston 10", 7" and 5" (50, 52 and 60 series)</li></ul>
Endpoints	<ul style="list-style-type: none"><li>• Cisco C, SX, MX, Room Series (all softwares)</li></ul>
Screens	<ul style="list-style-type: none"><li>• LG, Sony, Samsung, NEC, Philips, SMART and Avocor</li></ul>
Projectors	<ul style="list-style-type: none"><li>• Sony, NEC and Epson</li></ul>
Matrixes	<ul style="list-style-type: none"><li>• Creston, Extron and Lightware</li></ul>
Switchers	<ul style="list-style-type: none"><li>• Creston, Extron, Lightware, Atlona and PTN</li></ul>
AV over IP	<ul style="list-style-type: none"><li>• Crestron NVX</li></ul>
Cameras	<ul style="list-style-type: none"><li>• Biamp Tesira, Extron DMP, BSS BLU</li></ul>
DSP	<ul style="list-style-type: none"><li>• Cisco, Logitech PTZ, Sony and VHD</li></ul>
Phone	<ul style="list-style-type: none"><li>• Biamp Tesira</li></ul>

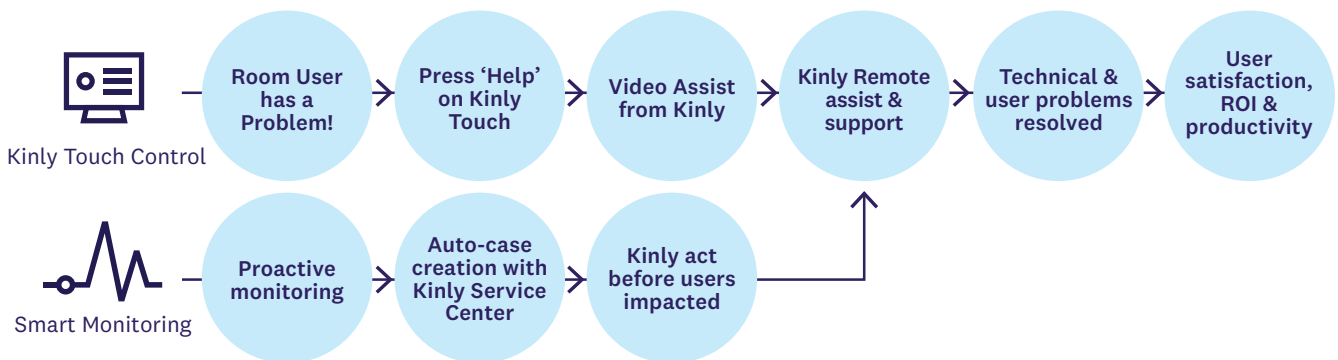
# Kinly Touch Control: How it Works



1. Consistent UI to control varied complex workflows
2. Quick and scalable deployment model
3. Enable remote support and automation
4. Part of Kinly Managed Services eco-system

1. Proactive monitoring across mixed technology estate
2. Integrated into Kinly Global Managed services framework
3. Live customer dashboard for analytics and reporting
4. Proactive alerting

# Kinly Touch Control: End User Support & Proactive Monitoring



1. Kinly Touch Control can be deployed at scale without complexity - onsite or remotely
2. Operates as a standalone consistent room control software solution
3. Simple consistent GUI for complex AV and workflows
4. Enables end user support from Kinly Service Center via 'Help' function
5. Kinly Service Center can control room remotely (via VPN)

6. Kinly Touch is 'plug & play' with Kinly Smart Monitoring managed services
7. Provides consistent service experience on mixed technology estates
8. Provides consistent user & service experience on mixed technology estates
9. Enables proactive monitoring, analytics and reporting via Smart Monitoring on mixed technology environments

### **About Kinly**

At Kinly, we think working together is the most exciting thing in the world. For us it does not stop with technology. We will be there every step of the way to help you work smarter, in different places and spaces. Our reliable and supportive teams will help you plan, build, support, manage and optimize your collaboration spaces and places. We call this the collaboration lifecycle. We care for and work with our clients from start to finish.

### **Contact us**

Web: [kinly.com](https://kinly.com)

Contact: [kinly.com/contact](https://kinly.com/contact)