

# Case Study

## Lyse

Smart meeting rooms  
boost efficiency

“Lyse’s employees are very satisfied with the new, standardized rooms and solutions. They are easy to use and pleasant to spend time in. The working day has become less reactive by not having to fix ongoing technical problems.”

Guttorm S. Hundsnes

Portfolio Manager - Corporate IT Lyse AS

# Case Study

## Lyse



### Company

Lyse

### Company Size

1000 employees

### Industry

Energy and communication

### About the Company

Lyse is a Norwegian group operating in the areas of energy, infrastructure and telecommunications.

### Challenge

Lyse wanted to upgrade its meeting rooms and facilitate more effective interaction both internally and externally. The original meeting rooms were a time- and efficiency thief, where the staff and Lyse's IT-department would spend a huge amount of time on error correction.

### Solution

Based on Kinly's report, Lyse chose to standardize all meeting rooms and facilitate a consistent user experience with a matching user interface across different rooms. Good solutions had to be ensured, regardless of whether the meeting room was equipped with a monitor or projector, Cisco or UC-based video conferencing, wireless sharing or wired connections.

Finding well-tested technology was key to ensure stable solutions, thus minimizing troubleshooting and downtime in the meeting rooms. By integrating the solutions with Kinly's cloud services, users could communicate across different standards and protocols.

### Results

Lyse has now upgraded and adapted all meeting rooms in two locations. The result increased efficiency and improved well-being with stress-free IT solutions in meeting rooms. Lyse Link was relieved by the addition of first-line support to Kinly, which means that all employees can contact the Kinly Service & Support Center directly for quick and flexible assistance.

– Now, employees at Lyse can be sure to find the same solutions on different floors, which saves us from a lot of frustration. Lyse Link no longer have to spend their time running from one meeting room to the next, providing support with technical issues, says Guttorm S. Hundsnes, Portfolio Manager - Corporate IT Lyse AS.